



Please visit our website for more information and resources on our services.

www.riac.org.au



Find us on facebook

RIAC is committed to: ensuring diversity and equality in regard to gender, race, ethnic origin, disability, religion or belief, marital status, sexual orientation or transgender status.



The Commonwealth Home Support Program is accredited by the Australian Aged Care Quality Agency under the Home Care Standards and is funded by the Australian Government Department of Health

Offices

Bendigo

Phone: 03 5443 0550 / Fax: 03 5443 5178

Mildura

Phone: 03 5021 0265 / Fax: 03 5023 6208

For office addresses please visit our website

www.riac.org.au

Email referrals to

referrals@riac.org.au

Advice or Information email

riacaccessandsupport@riac.org.au



RIAC acknowledges all Aboriginal and Torres Strait Islander peoples, their Elders and Respected Persons (past, present and emerging) and recognise their connection to Country, water and community.

ACCESS & SUPPORT PROGRAM

For Individuals over 65 years old

riac
your rights, your voice

Rights Information & Advocacy Centre

Assistance for People aged over 65 years to Connect with Services

A FREE CONFIDENTIAL & INDEPENDENT SERVICE SUPPORTING FRAIL OLDER PEOPLE AND PEOPLE WITH DISABILITIES TO LINK INTO SERVICES TO PROMOTE INDEPENDENCE AND SAFETY WITHIN THEIR HOMES AND THE COMMUNITY

access and support

Are You Eligible For The Access and Support Program?

- Are you over 65 years of age?
- Do you belong to one of the following diversity groups?
 - Financially Disadvantaged
 - Socially Disadvantaged
 - Dementia or Cognitive Impairment
 - Live in a rural or remote area
 - Veteran
 - Culturally or Linguistically diverse
 - Identify as LGBTI
 - Homeless or at risk of homelessness
 - A care leaver
- Do you need help to link into services to stay independent and safe within your home and community?

Please note that if you have a homecare package or a Case Manager you are not eligible for the Access and Support program. Please contact your case manager or My Aged Care for assistance.

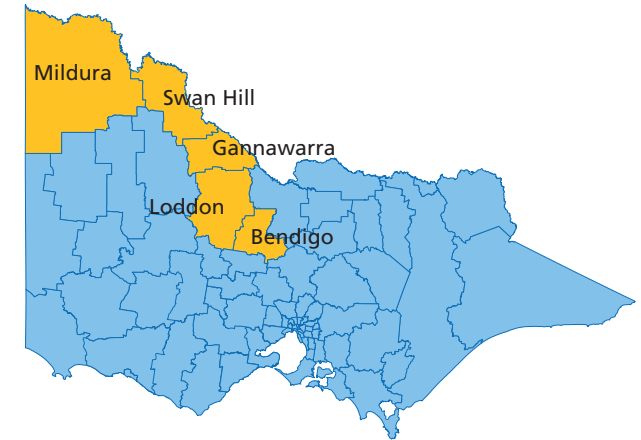


How can an Access and Support Worker Help you?

An Access and Support worker can:

- Provide information about the My Aged Care process and assist you to register
- Support you to apply for a homecare package through My Aged Care
- Look into services that are available to you to keep you living in your home as safely and independently as possible
- Complete referrals to services
- Assist you to get help around your home
- Assist you with completing paperwork
- Support you to access Centrelink payments
- Support you at appointments
- Visit you in your home to assess your needs
- Liaise with service providers to ensure that your needs are being met

Areas of Service



The Access and Support Program is available within:

- The City of Greater Bendigo
- Loddon Shire
- Gannawarra Shire
- Swan Hill Shire
- Mildura Shire