

Executive Summary

Unreasonable and unnecessary risks to NDIS' mission

A submission to the Joint Standing Committee on the NDIS

The NDIS' mission is to "build a world-leading national disability insurance Scheme".

Seven years into implementation, there are many successful plans, yet aspects of the Scheme's staffing and planning processes present unreasonable and unnecessary risks to ever achieving that mission for all participants, particularly the most vulnerable. Standard textbook measures of performance are perceived by Leadership Plus, and across the disability advocacy sector, as alarmingly low.

Leadership Plus' traffic light ratings

NDIS Planning

| | People performance | Efficiency of processes | Client satisfaction | Financial performance | Stakeholder satisfaction |
|----------|--------------------|-------------------------|---------------------|-----------------------|--------------------------|
| Planning | | | | | |

The changes recommended below could help the NDIS get back on track.

