

Feedback Benefits

RIAC recognises that quality improvement is ongoing and your feedback will assist us in improving our service.

RIAC invites you to complete this short feedback form and return it.

It is not compulsory to complete this questionnaire and feedback will not affect current or future support.

You do not need to include any contact details however if you want us to respond to your feedback please include your details over.

Website: www.riac.org.au



Find us on Facebook



The history, culture, diversity and value of all Aboriginal and Torres Strait Islanders, their Elders and Respected Persons are recognised and acknowledged.

Our offices

Shepparton

72 Wyndham Street, Shepparton.
Postal: PO Box 1763, Shepparton, 3630
Phone: 03 5822 1944 / Fax: 03 5831 1610

Geelong

Office: 1/92 Gheringhap Street, Geelong, 3220.
Phone: 03 5222 5499 / Fax: 03 5222 5677

Bendigo

Office: 31 MacKenzie Street, Bendigo, 3550.
Postal: PO Box 2219,
Bendigo Delivery Centre, 3554
Phone: 03 5443 0550 / Fax: 03 5443 5178

Mildura

Office: 272 Eleventh Street, Mildura, 3500
Postal: PO Box 2641, Mildura, 3502
Phone: 03 5021 0265 / Fax: 03 5023 6208

Swan Hill

Office: 73 Beveridge Street, Swan Hill 3585
Phone: 0497 333 114

Horsham

Office: 185 Baillie St, Horsham 3402
Phone: 0437 710 032

Rights Information & Advocacy

Centre Inc. (RIAC)



Client Feedback

RIAC is committed to continual quality improvement of our services and your feedback is therefore important to us. We would really appreciate it if you could please take a few moments to complete the following feedback form and return to RIAC?

Thank You

RIAC is funded by the State and Australian Governments.

Complaints and feedback form

Date:

Name:

(optional)

This is a: Complaint

Compliment

Comment

Contact details:

(optional if you would like us to follow up with you)

Please note: You do not have to tell us your name and contact details. However, without this information we will not be able to tell you about the action we have taken on your suggestion.

I am a: Client

Family member

Representative

Staff member

Staff member on behalf of a client

Other:

Please tell us about your issue/concern/compliment/feedback:

Thank you for helping us to improve our services!

Forward to the CEO, C/- PO Box 1763, Shepparton VIC 3630

Office use

If follow up required